

**IWAKI PUMPS AUSTRALIA**

Troubleshooting evaluation checklist - MD / MDM / MDH (F) / MDF-L series

Completion of this form will assist us to promptly evaluate abnormal operation

IDENTIFICATION*NOTE: ALL information in this section must be completed before warranty evaluation can proceed*

Customer name & site:

Customer contact Tel. no. fax no:

Pump model Serial no:

Invoice no. & date purchased:

ABNORMAL OPERATING SYMPTOM

Is the pump vibrating excessively? Yes / no

Is the pump leaking? Yes / no

Briefly describe abnormal operating symptoms:

USUAL OPERATING CONDITION

Fluid name, concentration & S.G:

Temperature:

Flooded suction or lift? m

Total discharge head in m:

Was the pump operating under the above conditions prior to abnormal symptom? Yes / no

If no, describe conditions:

Length of time in service:

DESCRIPTION OF VISIBLE DAMAGE IF ANY

Circle yes / no & list item numbers below – refer to exploded view diagram

Are any plastic parts melted or broken? Yes / No Item number/s:

Are white ceramic parts cracked or broken? Yes / No Item number/s

Is the bearing worn or broken? Yes / No Item number/s:

INSPECTION DETAILS

Will you be returning the pump or damaged parts to us for inspection? Yes / no

Despatch method (freight paid) & date: